



João Francisco Brás Frade

Date of birth: 08/11/1997 | **Nationality:** Portuguese | **Gender:** Male |

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Rua 8 de Setembro n10, 2630-097, Quinta do Paço, Portugal

WORK EXPERIENCE

10/02/2020 – CURRENT – Lisboa, Portugal

SYSTEMS ADMINISTRATOR – OFICINA DE CÁLCULO - SERVIÇOS DE CONTABILIDADE, LDA.

Local sever management ;
Database administrator ;
Devices and software management / configuration / security ;
LAN management ;
Troubleshooting ;
Virtualization / Remote Accesses (Team Viewer/ Remote Desktop) ;
Routing (Ports and services management) ;
Website administrator

Portugal

Lisboa, Portugal

CASE SOLVER AND HELPDESK – CONTINENTE ONLINE

Case solver:

- Fixing problems on users account ;
- Check and solve pending cases (balance problems, delivery problems, wrong products, products out of stock) ;
- Excell and outlook

Helpdesk at Continente Online :

- Answer calls from clients, delivery department and physical stores collaborators asking for help ;
- Email handling;
- Delivery management and optimization

Lisboa, Portugal

INVESTMENT ANALYST – ADD SKILLS, LDA

Real estate market analyst

Real estate activities

WEBSITE AND ONLINE STORE DEVELOPMENT – FREELANCE

Wordpress;
Shopify;
Basic understanding of Facebook ads optimization



EDUCATION AND TRAINING

CURRENT - Portugal

GLOBAL BACHELOR'S DEGREE IN CREATIVE TECHNOLOGIES (3RD YEAR STUDENT) - IADE - Creative University

CURRENT - Lisboa, Portugal

BACHELOR'S DEGREE IN COMPUTER SCIENCE AND ENGINEERING (2ND YEAR STUDENT) - ISCTE - Instituto
Universitário de Lisboa

Arruda dos Vinhos, Portugal

HIGH SCHOOL STUDENT - Externato João Alberto Faria

LANGUAGE SKILLS

Mother tongue(s): **PORTUGUÊS**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
SPANISH	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

My Digital Skills

Linguagens de Programação: MySQL, HTML, JavaScript | Computer Networking | AWS Cloud | HTML & Wordpress | -Conhecimento básico de Unity | Windows / Linux OS | Nodejs + Expressjs | Conhecimento básico da linguagem de programação Bash | Git (Basic) | - Microsoft Office | Microsoft Excell (com alguma experiência)